



August 6, 2020

Dear Putnam Nursing and Rehabilitation Center Family, Friends and Residents,

We are happy to notify you that our facility has met all the CMS, CDC, and DOH guidelines to begin **limited visitation**. Among other requirements, our facility has entered Phase 3, developed a NY Forward Safety Plan and have been COVID-19 free for 28 days.

At this time **outdoor** visitation only will begin **Tuesday, August 11, 2020**. Visitation will be held **Tuesday-Thursday 1pm-4pm, weather permitting**. If you wish to visit your loved one you must call ahead (preferably 24 hours in advance). Appointments will be made through our Social Service Department only. Please do not call the receptionist or unit as they will not be able to schedule a visitation appointment for you. **You may contact either Maggie Lombardo at (845) 878-3241 ext. 270 or Nicole Burden at extension 214 to schedule your visit.** Please keep in mind visitation may have to be re-scheduled due to poor weather conditions.

Please be on time for your scheduled visit. In order to be courteous of others scheduled after you, tardiness may result in your visit having to be re-scheduled.

Upon arriving at the facility, please remain in your car and call the receptionist to notify us of your arrival. This will enable us to ensure all proper protocols are in place for your visit with your loved one.

Attached, is a Visitor Expectation Fact Sheet for your reference along with information on how to properly wear a face mask. Please review both prior to coming to the facility.

In order to remain in compliance with State and Federal guidelines it is absolutely necessary all visitors follow the expectations set forth. **If any visitor fails to adhere to these protocols, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.**

All visitors are required to participate in COVID-19 screening for signs and symptoms of COVID-19, undergo temperature checks, and answer screening questions in regard to potential exposure regarding international travel or travel to other states designated under the Commissioner's travel advisory in addition to providing your demographic information.

Visitation is limited to two visitors per resident at a time and visits will be limited to 30 minutes. Visitors and residents **must** wear a face mask/covering which covers both the nose and mouth at all times on facility grounds and maintain social distancing during your visit. Additionally, please be aware that a staff member is required to monitor the visitation process.

Putnam Nursing and Rehabilitation Center

Phone: **845-878-3241**

Fax: **845-878-7318**

404 Ludingtonville Road, Holmes, NY 12531



Please refrain from directly handing any items to your loved ones. No food or beverage items are permitted at this time during limited visitation. Additionally, there is no smoking permitted as face masks must remain in place. We ask that you continue to drop off any personal items to the reception area and any food items be brought to the back of the kitchen for proper sanitization and distribution.

As a reminder, it is important to note that the State Department can halt visitation at the nursing home at any time due to community or facility spread infection. This is why it is so important we all work together as a team to comply with all the requirements and guidelines listed to ensure the safety and wellbeing of all our residents.

Please share all this information with any other family members or friends that plan to schedule a visit.

For additional information or questions, please feel free to contact myself or our social workers. The facility will also update you with any changes in visitation times and dates.

Thank you for your understanding and patience during this time.

Sincerely,

Deena Kaye

Deena Kaye
Administrator
Putnam Nursing and Rehabilitation Center

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